Safe Surgeries

Cardiff Refugee Health Project

We are a collective of students and junior doctors working to address health inequalities faced by asylum seekers and refugees. One of the main aims of our project is to expand the Safe Surgeries network in Wales.

What are Safe Surgeries?

Patients from marginalised communities such as refugees, asylum seekers, undocumented migrants and homeless patients experience difficulties accessing primary care services. Safe Surgeries is an initiative set up by Doctors of the World (DOTW) that aims to make GP Surgeries more welcoming, offering an equitable service for everyone in their community. It does this by encouraging GP Surgeries to uphold primary care best practice policies, ensuring that all patients are able to access the care that they are entitled to. In practice it involves practices adhering to the following points:

1	Not insisting on proof of address documents
2	Not insisting on proof of identification
3	Never asking to see a visa or proof of immigration status
4	Doing what you can to protect patient information
5	Using an interpreter, if needed
6	Displaying posters to reassure patients that your surgery is a safe space
7	Empowering frontline staff with training and an inclusive registration policy

What does a GP surgery need to do to become a Safe Surgery?

To sign up they can simply scan the QR code below or follow this link or if you would like more information about Safe Surgeries: https://www.doctorsoftheworld.org.uk/wp-content/uploads/2021/10/Safe-Surgeries-Toolkit-2021.pdf

SAFE SURGERIES

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Why do we need Safe Surgeries?

The Right to Care report 2023, co-authored by DOTW, highlights that there is still a disconnect between primary care policy and its practices. A report conducted across England between June '22 and March '23 surveying 230 GP staff found the following:

- 46% of GP staff stated they require proof of address to register a new patient
- 33% reported not being able to register a new patient due to lack of documentation
- 13% reported patients could only register online, creating a further barrier for individuals with poor digital literacy or access.

The data shows that there are improvements to be made to make primary care more accessible, but both the Cardiff Refugee Health Project and DOTW are here to support you through this.

How can signing up benefit my practice?

- By meeting the needs of all patients in your community it improves patient experience and access.
- Implementing and complying with NHS policy - Primary Medical Care Policy and Guidance
- Access to multiple resources and free training provided by ourselves or DOTW, to support staff learning and skill building
- Encourages successful CQC inspections by helping practices deliver an Effective, Responsive and Caring service

Sign up form!

Contact Us:
E-mail: cardiffrefugeehealthproject@gmail.com
Instagram: @cardiffrefugeehealthproject
Twitter:@cardiffRHP

Meddygfeydd Diogel

Prosiect Iechyd Ffoaduriaid Caerdydd

Rydym yn gydweithfa o fyfyrwyr a meddygon iau sy'n gweithio i fynd i'rafael â'r anghydraddoldebau iechyd y mae ceiswyr lloches a ffoaduriaid yn eu hwynebu. Un o brif amcanion ein prosiect yw ehangu'r rhwydwaith Meddygfeydd Diogel yng Nghymru.

Beth yw Meddygfeydd Diogel?

Mae cleifion o gymunedau sydd ar y cyrion, fel ffoaduriaid, ceiswyr lloches, mudwyr a chleifion digartref, yn profi anawsterau o ran cael mynediad at wasanaethau gofal sylfaenol. Mae Meddygfeydd Diogel yn fenter a sefydlwyd gan Doctors of the World sy'n anelu at wneud Meddygfeydd Meddygon Teulu yn fwy croesawgar, drwy gynnig gwasanaeth teg i bawb yn eu cymuned. Mae'n gwneud hyn drwy annog Meddygfeydd Meddygon Teulu i gynnal polisïau arferion gorau mewn gofal sylfaenol, gan sicrhau bod yr holl gleifion yn gallu cael mynediad at y gofal y mae ganddynt hawl i'w gael. Yn ymarferol, mae'n golygu bod practisau'n glynu wrth y pwyntiau a ganlyn:

☑	1	Peidio â mynnu gweld dogfennau sy'n cadarnhau cyfeiriad
☑	2	Peidio â mynnu gweld prawf o hunaniaeth
☑	3	Peidio â gofyn i weld fisa neu brawf o statws mewnfudo fyth
☑	4	Gwneud yr hyn a allwch i ddiogelu gwybodaeth y claf
☑	5	Defnyddio cyfieithydd, os oes angen
☑	6	Arddangos posteri i roi sicrwydd i gleifion bod eich meddygfa'n fan diogel
☑	7	Grymuso staff rheng flaen gyda hyfforddiant a pholisi cofrestru cynhwysol.

Beth y mae angen i feddygfa ei wneud i ddod yn Feddygfa Ddiogel?

TI gofrestru, gallant sganio'r cod QR neu ddilyn y ddolen hon, neu os hoffech ragoro wybodaeth am Feddygfeydd Diogel:

https://www.doctorsoftheworld.org.uk/wp-content/uploads/2021/10/Safe-Surgeries-Toolkit-2021.pdf

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Meddygfeydd Diogel
Prosiect Iechyd Ffoaduriaid Caerdydd

Pam y mae angen Meddygfeydd Diogel arnom?

Mae'r adroddiad 'Right to Care' 2023, a luniwyd ar y cyd gan Doctors of the World, yn amlygu bod datgysylltiad o hyd rhwng y polisi gofal sylfaenol a'i bractisau. Canfu arolwg a gynhaliwyd ledled Lloegr rhwng mis Mehefin 2022 a mis Mawrth 2023 ymhlith 230 o staff meddygfeydd teulu yr hyn a ganlyn:

- Nododd 46% o'r staff bod angen prawf o gyfeiriad arnynt i gofrestru claf newydd
- Adroddodd 33% ohonynt nad oeddent yn gallu cofrestru claf newydd oherwydd diffyg dogfennaeth
- Adroddodd 13% mai dim ond ar-lein y gallai cleifion gofrestru, sy'n creu rhwystr arall i unigolion sydd â llythrennedd digidol gwael neu ddiffyg mynediad.

Mae'r data'n dangos bod gwelliannau i'w gwneud i ofal sylfaenol i'w wneud yn fwy hygyrch, ond mae Prosiect Iechyd Ffoaduriaid Caerdydd a Doctors of the World yma i'ch cefnogi drwy hyn:

Sut y gall cofrestru ddod â budd i fy mhractis?

- Drwy ddiwallu anghenion yr holl gleifion yn eich cymuned, mae'n gwella profiad a mynediad cleifion at wasanaethau iechyd.
- Gweithredu a chydymffurfio â pholisi'r GIG – Polisi a Chanllawiau Gofal Meddygol Sylfaenol
- Mynediad at amrywiaeth o adnoddau a hyfforddiant am ddim a ddarperir gennym ni a Doctors of the World, i gefnogi dysgu staff a meithrin eu sgiliau.
- Annog archwiliadau llwyddiannus gan y Comisiwn Gofal Sylfaenol drwy helpu practisau i ddarparu gwasanaeth Effeithiol, Ymatebol a Gofalgar.

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