

 <p> <b>GIG</b>        CYMRU  <b>NHS</b>        WALES     </p>	Iechyd Cyhoeddus Cymru Public Health Wales	<b>Name of Meeting</b>
		Board
		<b>Date of Meeting</b>
		25 July 2024
		<b>Agenda item:</b>
		4.3

<b>Performance and Insight Report - June 2024</b>	
<b>Executive lead:</b>	Huw George, Deputy Chief Executive/ Executive Director Operations and Finance
<b>Authors:</b>	Neil Stoodley, Head of Financial Intelligence, Value and Impact; Ioan Francis, Head of Performance
<b>Contributors:</b>	Angela Williams, Deputy Director of Operations and Finance; Meng Khaw, National Director of Screening & Health Protection; Neil Lewis, Director of People and Organisational Development; Claire Birchall, Executive Director of Quality, Nursing and Other Allied Health Professionals; Sumina Azam, National Director of Policy and International Health

<b>Approval/Scrutiny route:</b>	Business Executive Team
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<b>Purpose</b>
<p>Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;</p> <ul style="list-style-type: none"> <li>❖ <i>Governance and Accountability</i>, including:           <ul style="list-style-type: none"> <li>○ People Governance; Financial Governance; Board, Corporate Governance and Risks; and Clinical Governance, Quality, Safety and Improvement</li> </ul> </li> <li>❖ <i>Strategy and Delivery</i>, including:           <ul style="list-style-type: none"> <li>○ Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery</li> </ul> </li> </ul> <p>The report is designed to be read in conjunction with the <a href="#">Performance and Assurance Dashboard</a>. Further planned developments to strengthen our performance and governance arrangements to provide additional assurance to our Board are set out in the paper.</p>

<b>Recommendation:</b>					
<table style="width: 100%; text-align: center;"> <tr> <td>APPROVE <input type="checkbox"/></td> <td>CONSIDER <input checked="" type="checkbox"/></td> <td>RECOMMEND <input type="checkbox"/></td> <td>ADOPT <input type="checkbox"/></td> <td>ASSURANCE <input checked="" type="checkbox"/></td> </tr> </table>	APPROVE <input type="checkbox"/>	CONSIDER <input checked="" type="checkbox"/>	RECOMMEND <input type="checkbox"/>	ADOPT <input type="checkbox"/>	ASSURANCE <input checked="" type="checkbox"/>
APPROVE <input type="checkbox"/>	CONSIDER <input checked="" type="checkbox"/>	RECOMMEND <input type="checkbox"/>	ADOPT <input type="checkbox"/>	ASSURANCE <input checked="" type="checkbox"/>	
<p>The Board is asked to:</p> <ul style="list-style-type: none"> <li>• <b>Consider and Receive assurance</b> on the organisation’s performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.</li> </ul>					
<p><b>Link to Public Health Wales <a href="#">Strategic Plan</a></b></p> <p>Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.</p>					

This report contributes to the following:

<b>Strategic Priority/Well-being Objective</b>	All Strategic Priorities/Well-being Objectives
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**Summary impact analysis**

<b>Equality and Health Impact Assessment</b>	An Equality and Health Impact Assessment is not required. Equality and Health Impact Assessments will be completed as part of delivery of the specific actions within the Plan.
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<b>Risk and Assurance</b>	Our Strategic Risks are detailed within Our Strategic Plan and progress reported in the Performance and Insights Report and supporting PAD dashboard.
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<b>Health and Care Standards</b>	This report supports and/or takes into account the <a href="#">Health and Care Standards for NHS Wales</a> Quality Themes
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All themes  
Governance, Leadership and Accountability

<b>Financial implications</b>	An update on the organisation's financial performance is enclosed and in the accompanying Finance Board Report.
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<b>People implications</b>	An update on the organisation's people performance is enclosed.
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## Purpose

Our Performance and Insight Report focuses on delivering actionable insights and assurance on the organisation's performance, whilst identifying areas for further improvement across the following key areas;

- ❖ *Governance and Accountability, including:*
  - People Governance; Financial Governance; Board, Corporate Governance & Risks; and Clinical Governance, Quality, Safety & Improvement
- ❖ *Strategy and Delivery, including:*
  - Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery

The Performance and Insight Report is designed to be read in conjunction with the [Performance and Assurance Dashboard \(PAD\)](#). Further planned developments to strengthen our governance arrangements and provide additional assurance to our Board are set out in the paper.

This report also provides the mechanism for The Business Executive Team to *approve change requests* for our Integrated Medium Term Plan milestones. This is covered on page 18 of the report including a direct link to the change request PAD dashboard which contains further information about each change request submitted for approval.

## Structure of the report

The overall structure of the report remains as previously presented. In summary it comprises of a high-level **Overview** for each governance theme, focusing on compliance against our statutory, mandated or other key reporting requirements. Where required, governance themes may be supported by an **In Focus** section. This section aims to provide additional assurance to our Board where challenges in our performance have been identified, and the actions set out to address underperformance and drive improvement.

Enhanced navigation is provided throughout the report, and access to all governance themes can be made via the hyperlinked icons in the banner at the top of each page. In addition access to relevant **In Focus** areas or additional documents and **dashboards within the PAD** is through the buttons accessible within the report. Examples of icons are provided below:



## Phase 1 update

The current version of the performance report was implemented in autumn 2023 and was the first phase of a longer term programme of work to review and refresh our suite of performance indicators aligned to our strategy and reported to Board. This included the introduction of a number of new governance areas as set out in the performance report.

Whilst progress is being made with the development of the phase 2 work to refresh existing indicators and introduce performance information from Directorates currently under represented in our reporting, it is recognised that additional work is required to strengthen our phase 1 reporting.

Examples of additional work that will be taken forward include:

- Strengthening our performance information to focus on key insights
- Capturing the actions and timelines being taken forward to drive improvements in performance
- Incorporating 'In Focus' sections where performance is not at the required level to provide additional assurance
- Ensuring narrative is succinct and focuses on the key messages
- Enhance the presentation of our data and visualisations
- Strengthening the data processes that underpin our reporting
- Introduce new dashboards to the supporting PAD and ensure consistency of reporting between the performance report and PAD

The Performance and Value team will make contact and work with Directorates over the coming weeks to ensure the required improvements are incorporated in the performance report.

An update on phase 2 developments was provided at the Business Executive Team meeting on 15 July 2024 which outlined the additional steps required in order to formally introduce reporting for the four identified areas at the Board meeting in September 2024.

## Conclusion

The Board is asked to:

- **Consider and Receive assurance** on the organisation's performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.