

Winter planning 2021

Support to the NHS

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A 'dashboard' focusing on Public Health system pressures

1. Forms part of the portfolio of exemplars in BET paper '*Using data and evidence for a healthier Wales*'
2. Dashboard focusing initially on the needs of PHW Execs and Senior Leaders
3. Dashboard content to be user-led
4. Team working with ArmaKuni to upskill technically and in Agile methods
5. Rapid iterative development with fast feedback loops to the Execs as key users



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1. Responsive – right time information
2. Innovative – using state of the art technology to deliver a product that can be sustained and developed
3. 'Cockpit' overview of public health – directed by users but likely to include the following elements:
 - Covid and other infectious disease
 - Burden of disease
 - Population health behaviours
 - Health care system pressures
 - Wider determinants
 - Interactions between the above
 - Predictive elements where feasible

Improvement Cymru support for Winter planning and wider system support

- **NHS Wales** - providing intensive coaching support to organisations during current winter pressures and to enable recovery including:
 - extensive offer of support to the CTM UHB to support work to address patient flow and patient safety challenges in Prince Charles Hospital
 - providing improvement advice to support the USC and Planned Care national programmes
- **Social Care** – providing an offer of support that is system-wide across the continuum of care (e.g. working with care homes in Swansea Bay UHB); strengthened relationship with Social Care Wales