

 <p> GIG CYMRU NHS WALES </p>	<p>Iechyd Cyhoeddus Cymru Public Health Wales</p>	<p>Name of Meeting Board</p> <p>Date of Meeting 30 May 2024</p> <p>Agenda item:</p>
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Performance and Insight Report - April 2024	
Executive lead:	Huw George, Deputy Chief Executive/ Executive Director Operations and Finance
Authors:	Neil Stoodley, Head of Financial Intelligence, Value and Impact; Ioan Francis, Head of Performance
Contributors:	Angela Williams, Deputy Director of Operations and Finance; Meng Khaw, National Director of Screening & Health Protection; Neil Lewis, Director of People and Organisational Development; Claire Birchall, Executive Director of Quality, Nursing and Other Allied Health Professionals; Sumina Azam, National Director of Policy and International Health

Approval/Scrutiny route:	Business Executive Team
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Purpose
<p>Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;</p> <ul style="list-style-type: none"> ❖ <i>Governance and Accountability</i>, including: <ul style="list-style-type: none"> ○ People Governance; Financial Governance; Board, Corporate Governance and Risks; and Clinical Governance, Quality, Safety and Improvement ❖ <i>Strategy and Delivery</i>, including: <ul style="list-style-type: none"> ○ Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery <p>The report is designed to be read in conjunction with the Performance and Assurance Dashboard. Further planned developments to strengthen our performance and governance arrangements to provide additional assurance to our Board are set out in the paper.</p>

Recommendation:				
APPROVE <input type="checkbox"/>	CONSIDER <input checked="" type="checkbox"/>	RECOMMEND <input type="checkbox"/>	ADOPT <input type="checkbox"/>	ASSURANCE <input checked="" type="checkbox"/>
<p>The Board is asked to:</p> <ul style="list-style-type: none"> • Consider and Receive assurance on the organisation’s performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes. • Note the update at month 1 including the performance reporting and management plan for ongoing improvements. 				

Link to Public Health Wales [Strategic Plan](#)

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.

This report contributes to the following:

Strategic Priority/Well-being Objective	All Strategic Priorities/Well-being Objectives
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Summary impact analysis

Equality and Health Impact Assessment	An Equality and Health Impact Assessment is not required. Equality and Health Impact Assessments will be completed as part of delivery of the specific actions within the Plan.
Risk and Assurance	Our Strategic Risks are detailed within Our Strategic Plan and progress reported in the Performance and Insights Report and supporting PAD dashboard.
Health and Care Standards	This report supports and/or takes into account the Health and Care Standards for NHS Wales Quality Themes All themes Governance, Leadership and Accountability
Financial implications	An update on the organisation's financial performance is enclosed and in the accompanying Finance Board Report.
People implications	An update on the organisation's people performance is enclosed.

Purpose

Our refreshed Performance and Insight Report focuses on delivering actionable insights and assurance whilst identifying areas for further improvement across the following key sections;

- ❖ *Governance and Accountability, including:*
 - People Governance; Financial Governance; Board, Corporate Governance & Risks; and Clinical Governance, Quality, Safety & Improvement
- ❖ *Strategy and Delivery, including:*
 - Progress against our IMTP Milestones and Strategic Change Programmes; Climate change; and Service Delivery

The report is designed to be read in conjunction with the [Performance and Assurance Dashboard](#). Further planned developments to strengthen our governance arrangements and provide additional assurance to our Board are set out in the paper.

This report also provides the mechanism for The Business Executive Team to *approve change requests* for our Integrated Medium Term Plan milestones. This is covered on page 18 of the Insights Report including a direct link to the change request dashboard which contains detailed information about each change request submitted for approval.

Structure of the report

The overall structure of the report comprises of a high level **Overview** for each governance theme, focusing on compliance against our statutory, mandated or other key reporting requirements. Each governance theme is supported by an **In Focus** section, providing additional assurance to our Board where challenges in our performance have been identified. The **In Focus** section will highlight the challenges and the actions identified to address underperformance and drive improvement.

Enhanced navigation is provided throughout the report. Readers will be able to access all governance themes via the hyperlinked icons in the banner at the top of each page. In addition readers will be able to access relevant **In Focus** areas or additional documents and **dashboards within the PAD** using the buttons accessible within the report. Examples of icons are provided below:



Month 1 finance dashboards

Welsh Government financial reporting requirements for Month 1 is light touch resulting in a number of data sources not being available until month 2. The Performance and Assurance Dashboard will therefore be updated from Month 2 onwards in 2024/25.

Phase 2 update

The current version of the performance report was implemented in autumn 2023 and was the first phase of a longer term programme of work to review and refresh our entire suite of performance indicators aligned to our strategy delivery.

Due to competing pressures owing to a number of year-end reporting requirements, it has been agreed that Phase 2 of the project will now run through to the publication of the Month 3 report in 2024/25 (due July 2024), with a draft updates included in Month 2 for initial feedback.

This will allow further development and refinement of performance reporting for areas of the organisation currently under-represented within the Insights Report. In addition, further dashboard development for performance indicators which are currently being reported manually and a rebranding of the Performance Assurance Dashboard to align with the new Insights Report style and branding will be undertaken.

Progress as at Month 1 includes;

- ❖ Ongoing engagement with Directorates identified as part of the phase 2 developments continues;
 - Policy and International Health, WHO CC – proposed indicators identified and initial 'mock up' developed for feedback. Draft version to be developed for Month 2 report
 - Health Protection and Screening Services – final stages of agreeing key indicators across respective divisions with the aim of developing a draft Month 2 report for feedback. Following feedback, minor developments to existing screening dashboards will be introduced to the PAD, as well continuing to explore the most meaningful way of reporting Health Protection measures where Public Health Wales holds a system lead role and is not responsible for delivery.
 - Health and Wellbeing – progressing work with key areas to agree insights and available indicators for reporting. Draft version to be developed for Month 2 report
 - Data, Knowledge and Research - progressing work with key areas to identify key insights and appropriate measures. Aim to develop

a 'mock up' as part of Month 2 reporting

- ❖ Work will continue to be developed alongside relevant Directorates beyond Month 3 reporting to ensure that feedback is reflected in our reporting arrangements in 2024/25.
- ❖ Consultant support commenced at the end of February 2024 to develop new Corporate Governance and Information Governance dashboards, implement improvements to existing dashboards and to better align the style and branding of the Performance Assurance Dashboard to the Insights Report. Additional work is required to finalise existing developments as well as introducing relevant indicators for areas under-represented in our reporting. Currently exploring the possibility of procuring additional consultant provision to support planned developments.

Conclusion

The Board is asked to:

- **Consider and Receive assurance** on the organisation's performance and governance arrangements, progress against delivering its strategy including delivery/recovery of key services and programmes.
- **Note** the update at month 1 including the performance reporting and management plan for ongoing improvements.