



DIRECTORATE REPORT TO BUSINESS EXECUTIVE TEAM AND BOARD

Directorate:	Improvement Cymru
Executive Lead:	John Boulton
Reporting Month:	March 2024
Business Executive Team Meeting Date:	20 March 2024
Board Meeting Date:	28 March 2024

Overview of Key Activities During the Month

Safe Care Collaborative (SCC)

- Update paper provided at Leadership Board meeting in February.
- Board development session, supported by IHI (Institute of Healthcare Improvement), delivered to Betsi Cadwaladr University Health Board (BCUHB).

Cancer Network

- Post training site visits completed for Swansea Bay University Health Board.
- (SBUHB) Urology, Aneurin Bevan University Health Board (ABUHB) Gynae and ABUHB Urology.
- Deep dive for SBUHB Urology and BCUHB completed.
- Existing partnership with Toyota is being concluded as planned. The Toyota team have helped support the application of their improvement methods in a range of settings across cancer pathways. Early feedback from our latest work focussed on cellular pathology is indicating positive results. Improvement Cymru will continue to work with and coach the teams that have started out on their local improvement journey.

MatNeo Safety Support Programme (MatNeoSSP)

- Hosted two shared learning sessions focussed on MEWS (Maternity Early Warning Score) and ATAIN (Avoiding Term Admissions into Neonatal Units).
- All health boards have been able to demonstrate positive learning as a result of this work.

- There are no learning sessions in March as the focus of the team this month is to get out and visit the service to discuss work with local teams.

NHS Executive

- Conclusion of 4-week engagement period on phase 2 of the programme.
- NHS Executive-wide update session delivered by members of the NHS Executive implementation programme board and Senior Leadership Team.
- NHS Executive review of corporate functions across directorates initiated.

PHW Quality as an Organisational Strategy (QOS) and Improvement & Innovation

Hub (I&I Hub):

- Socialised QOS with national peer organisations and delivered sessions for BCUHB Executives.
- I&I Hub has successfully launched its 'Leading for Improvement and Innovation' training programme and co-delivered a staff ideas coaching session.

Mental Health (MH) and Learning Disabilities (LD):

- Second Mental Health Patient Safety planning workshop held.
- Two Outcome Measures training sessions and four workshops held in February and March.
- Delivered Suicide and Prevention and Safety planning learning event.
- Two Improving Memory Assessment Service regional events held.

Improvement Capacity & Capability:

- Human Learning Systems - Leading in Complexity and Conversations in Complexity learning opportunities took place over February/March, with an implementation coaching hot-house on 11 March.
- Systems thinking support provided for Dementia and Rare Diseases programmes.
- Delivered Improvement training in partnership with Velindre University NHS Trust (VUNHST) and ABUHB, aiming to support internal capacity to deliver Improvement Cymru branded courses independently.
- Behaviour Change workshop delivered for MatNeoSSP programme to support bundle implementation.

Successes

- Lora Alexander, neonatal nurse working in the MatNeo SSP team, had a poster presentation accepted for the Council of International Neonatal Nurses annual conference and has been awarded a scholarship to travel there. Her presentation at the event, taking place in Aalborg in May, will focus on the Maternal and Neonatal Safety Support Programme in Wales.

Any Concerns being managed:

- Active monitoring and management of potential staff anxieties as NHS Executive transition date approaches.
- Active monitoring of impact of planned industrial action on workplan delivery. This includes the postponement of SCC Learning Session 5 from February to March in response to requests from Health Boards.
- Interim arrangements being discussed with Welsh Government to manage the upcoming departure and subsequent recruitment to the Director role.

Forward Look of key activities for next month

- Showcasing improvement work in Wales to national and international delegates at the IHI Forum in London.
- National launch of the invitation to submit entries for the restructured 2024 NHS Wales Awards.
- Formal transition to NHS Executive on 01 April.